

REMARKS

Applicant respectfully requests reconsideration of the present application in view of the foregoing amendments and in view of the reasons that follow.

No claims are currently being cancelled.

Claims 1-4 are currently being amended.

Claims 5-12 are currently being added. Claims 5-8 are similar to presently pending claims 1-4 but written so as not to be subject to 35 U.S.C. § 112, sixth paragraph, and claims 9-12 are similar to presently pending claims 1-4 but written as method claims.

This amendment amends claims in this application. A detailed listing of all claims that are, or were, in the application, irrespective of whether the claims remain under examination in the application, is presented, with an appropriate defined status identifier.

After amending the claims as set forth above, claims 1-12 are now pending in this application.

In the Office Action, the title of the invention was objected to because it was not clearly indicative of the claimed invention. By way of this amendment and reply, a new title that is more clearly indicative of the claimed invention is being submitted.

In the Office Action, the specification and the claims were objected to because they were not double-spaced and thus difficult to read. A substitute specification is being submitted to replace the originally-filed specification, and the presently pending claims provided in the Amendments to the Claims section of this amendment and reply are in the proper spacing format.

In the Office Action, claims 1, 3 and 4 were objected to because of informalities noted on page 3 of the Office Action. These claims have been amended to correct these informalities.

In the Office Action, claims 3 and 4 were rejected under 35 U.S.C. § 112, second paragraph, as being indefinite, for the reasons set forth on page 3 of the Office Action. Claims 3 and 4 have been amended to explicitly recite that the mobile turret controls an operation system of the virtual turret and/or controls a voice system of the CTI device by means of connection and control by remote computing.

In the Office Action, claims 1-4 were rejected under 35 U.S.C. § 102(e) as being anticipated by U.S. Patent No. 6,212,177 to Greene et al. This rejection, to the extent that it may be applied to presently pending claims 1-4, is traversed for at least the reasons given below.

As recited in presently pending claim 1, a mobile turret system includes a "starting means for, when a remote computing start operation is performed at the second general-purpose personal computer, connecting with the first general-purpose personal computer via a telephone network, and starting the virtual turret on the second general-purpose personal computer; and connection means for, when a connection operation is performed from the telephone to a computer telephony integration (CTI) device after start of the virtual turret, displaying an incoming call on the virtual turret and responding to the incoming call, thereby communication-connecting the telephone with the CTI device."

Accordingly, the present invention has an important feature in that "the virtual turret side and the mobile turret side are connected by remote computing, general-purpose operating software is used on a virtual turret on the basis of a general-purpose personal computer, and an operation system of the virtual turret and/or a voice system of the CTI device is controlled from the mobile turret side by the connection by remote computing," and further, the connection between the virtual turret side and the mobile turret side by remote computing (connection of operation system/voice system) is ensured.

On the other hand, Greene et al. merely discloses a remote access system where a communication terminal (virtual turret side) for monetary transaction composed of a telephone and a display unit is remote-connected

with another computer (mobile turret side) through the Internet and a PSTN, whereby a data communication channel is established between the communication terminal and the computer. In Greene et al.'s system, line status information regarding the telephone is transmitted to the computer through the data communication channel, and the line status information is displayed on a display screen of the computer. When a predetermined line is selected with a mouse from the displayed line status information, a voice communication channel to the line is ensured. Accordingly, in Greene et al.'s system, a user of the computer, who is away from the communication terminal, can perform operations as if he/she actually operates the communication terminal.

However, presently pending claim 1 recites a "starting means for, when a remote computing start operation is performed at the second general-purpose personal computer, connecting with the first general-purpose personal computer via a telephone network, and starting the virtual turret on the second general-purpose personal computer; and connection means for, when a connection operation is performed from the telephone to a computer telephony integration (CTI) device after start of the virtual turret, displaying an incoming call on the virtual turret and responding to the incoming call, thereby communication-connecting the telephone with the CTI device," whereas Greene et al. does not disclose or suggest these elements (particular elements to connect the virtual turret side and the mobile turret side by remote computing) at all. Accordingly, presently pending claim 1 is not anticipated by Greene et al.

Dependent claims 2-4 are patentable due to their respective dependencies on claim 1, as well as for the specific features recited in those claims.

New claims 5-12 are also believed to patentably distinguish over the cited art of record, for at least the reasons given above.

Accordingly, Applicant believes that the present application is now in condition for allowance, and an early indication of allowance is respectfully requested.

The Examiner is invited to contact the undersigned by telephone if it is felt that a telephone interview would advance the prosecution of the present application.

The Commissioner is hereby authorized to charge any additional fees which may be required regarding this application under 37 C.F.R. §§ 1.16-1.17, or credit any overpayment, to Deposit Account No. 19-0741. Should no proper payment be enclosed herewith, as by a check being in the wrong amount, unsigned, post-dated, otherwise improper or informal or even entirely missing, the Commissioner is authorized to charge the unpaid amount to Deposit Account No. 19-0741. If any extensions of time are needed for timely acceptance of papers submitted herewith, Applicant hereby petitions for such extension under 37 C.F.R. § 1.136 and authorizes payment of any such extensions fees to Deposit Account No. 19-0741.

Respectfully submitted,

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Date

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